

WARRANTY INFORMATION

6 Month Limited Warranty

This Picotope aquarium is warranted to the original purchaser against defective material and workmanship for 6 months from the date of original purchase. This warranty is valid only under the following conditions: additions, modifications, or changes made to the product by the purchaser and not by the manufacturer shall void this warranty. Damages brought on by abuse, misapplication, or mishandling also voids this warranty. Aquariums must be placed on leveled surfaces or stands designed specifically for the Picotope.



This warranty is limited to the repair or replacement of the product at the discretion of the manufacturer. This warranty does not cover personal injury, property loss, including livestock or damage (direct, incidental, or consequential) arising out of use of this product. This warranty gives you specific rights and you may also have other rights, which may vary from state to state.

Upon discovery of a defect, please call us to obtain an RMA #.

Tel: (310) 672-4099 / Tel: (310) 672-4021

All claims should be sent prepaid to the following address:

Transworld Aquatics Enterprises, Inc.

3730 Unit 3, West Century Blvd.

Inglewood, CA 90308

Customer Service Information

For additional information or technical assistance please call us at (310) 672-4099, M-F from 9AM-5PM (Pacific Standard Time).